

Rental conditions apartments Alpenfirn Saas-Fee

1. If the Renter is unable to take the agreed holiday, the renter must inform the landlord immediately. The renter will however remain liable to pay the rent unless another party can be found to rent the property for the period in question. If the renter does not occupy the rented property for the whole of the agreed rental period, the renter will nonetheless be liable to pay the total rent for the agreed period. Any early cancellation of the agreement is subject of the Swiss Code of Obligations.
At the moment of the booking a deposit of 50% of the rental fee is due immediately. The rest of the payment has to be done at least two weeks before your arrival. Differences caused of tourist taxes or extra services have to be payed in cash during your stay .
2. The renter must raise any complaints about the rental property immediately upon checking in. Otherwise it will be assumed that the premises and equipment are in good condition as agreed and in accordance with the agreement.
3. The renter agrees to protect the rental property, and the equipment contained therein, from any damage, and at the end of the rental period to surrender it with all keys and accessories in accordance with the inventory. Any damaged or unusable items must be replaced such that the landlord suffers no disadvantage as a result.
4. The renter also agrees not to take any action to the detriment of the property and the equipment therein, and to report any apparent faults or damage to the landlord immediately, and not to sublet the rental property in whole or in part; in other words, the apartment or chalet may not be occupied by more than the number of persons specified in the agreement.
5. Any damage to the property or its equipment for which the renter is responsible must be paid for by the renter. No items likely to cause a blockage may be thrown into the toilets or sewerage system.
6. Any situations not specifically covered by this agreement will be governed by articles 253 to 274 of the Swiss Code of Obligations.
7. The renter hereby accepts the house rules, and will allow the landlord to inspect or arrange an inspection of the premises at any time.

Rules of the house "Alpenfirn"

In order to live together in an agreeable atmosphere we need to abide by some rules. For the majority these rules are self-evident, however, the experience shows, that without any regulation it still does not work properly. If everyone respects and follows them, all guests can peacefully unwind and enjoy their well-deserved holidays.

1. You must not move around in big and heavy shoes like ski, snowboard or hiking boots. You may deposit them, together with the ski equipment in the ski and boots room in the ground floor. Please, if possible, wear slippers to walk around the flat.
2. We kindly ask you to be considerate towards the other guests; after 9:30 p.m.:
 - * do not play an instrument or roister around
 - * do not have a bath
 - * try to keep the volume moderate
3. Should you break or lose one of the items of the inventory, we request you to pay back the damage in cash, as we do not accept compensation in kind.
4. We kindly ask you:
 - * to refrain from smoking in the flats
 - * to do the dishes
 - * to take off the bed linen on the day of your departure
 - * not to leave any rubbish
5. In favour of nature we separate waste. There are plastic boxes in the ski room on the ground floor where you can dispose the recyclable waste. Please consult the supplement sheet to know what goes into the ordinary rubbish bag. In Saas-Fee you pay taxes on rubbish bags. One official bag is provided by the landlord. Further bags can be obtained from the landlord against payment. You may dump the full bags at the little rubbish disposal house standing alongside the street below the „Alpenfirn“.
6. The final invoice is to pay in cash. You are requested to ask for the invoice at least two days before your departure.
7. We ask you to vacate the holiday flat at 9 o'clock a.m. on the day of your departure.
8. Measures to prevent the spread of the covid-19 virus can be taken at any time.

Your arrival in Saas-Fee

Dear guests

For your trip to the car-free Saastal we recommend you public transport. Thanks to the NEAT railway tunnel the "Pearl of the Alps" Saas-Fee is to reach faster. The nearest major train station is Visp. From there you can take regular bus buses (about 50 minutes drive) to Saas-Fee. During the day there are up to two connections to Saas-Fee every hour. For more information please visit www.sbb.ch. Our advice: Check-in your luggage at home on the station and pick it up at the post office in Saas-Fee at your arrival.

Your holiday shall begin at you arrival. In order to give you a warm welcome here in Saas-Fee, please take note of the following information:

Arrival by bus

When you arrive here in Saas-Fee please pick up your luggage at the luggage counter.

Opposite the luggage counter you will find the tourism office and public telephone boxes. For the transportation of your luggage, you can call an electric taxi.

Arriving by car

Saas-Fee provides 1800 indoor parking spaces and a further 1200 outdoor parking spaces. The parking fees are everywhere the same. Therefore we suggest you to use the multistorey car park.

When arriving in Saas Fee, please enter the car park. From that moment on, you can enjoy your holiday without a car. On the transfer terminals A or B you may unload your luggage. Every column has its own number. Please memorize it!

Now please park your car in one of the storeys below and mesmerize the floor on which you park your car. On certain columns you will find telephones. Please call a taxi. The electrical taxi will pick you up then within a few minutes and bring you directly to the "Alpenfirn".

If it can be organized, we pick you up with our electric car from the parking or from the bus station. Please contact us therefore before your departure at home. Phone number 0041 / (0) 27 957 28 79 or mail us at info@alpenfirn.ch.

Alternatively, you can lend at the tourist office Saas-Fee (against depot) or directly from us (to borrow free of charge at your disposal) a hand cart to transport the luggage. Distance from the parking to the "Alpenfirn" - about 10 minutes to walk.

This and other information you can download on our website www.alpenfirn.ch as a pdf-document.